

Chandler Police Department

2023 Use of Force Annual Report



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Message from the Chief



We are fortunate to live and work in a city where over 90% of residents surveyed feel safe. Chandler is experiencing a historic low in crime rates, and I am immensely proud of our officers who provide top-tier public safety services to our community.

I am also proud of the solid and growing relationships we continue to build with our residents and visitors every day. Despite the downward trend, Chandler is not immune to crime and violence.

That's why we focus on training with modern tools and technology, particularly for de-escalation opportunities. These tools are designed to be deployed from a distance, which is crucial to increase the likelihood of positive outcomes while reducing use of force encounters between police officers and community members.

In addition to utilizing de-escalation techniques and tools, our newly created Behavioral Health Unit is staffed with highly trained officers who have the skills to handle sensitive situations and solve problems. We understand that mental health challenges can sometimes lead to police contacts. These officers can help guide complex situations by prioritizing services and providing alternatives to an arrest in cases with a behavioral health nexus.

The information in this report highlights the Chandler Police Department's dedication to transparency regarding use of force in 2023. With continuous improvement as a foundational principle, we are consistently evaluating and refining our practices to better serve our community and uphold our reputation as a progressive and evolving police agency.

Bryan Chapman
Chief of Police



2023 Highlights

102

Officers Have Completed Crisis Intervention Training (CIT)



92

Total Use of Force Incidents



3

Officer Involved Shootings



3

Officers Involved in Officer-Involved Shootings (OIS)



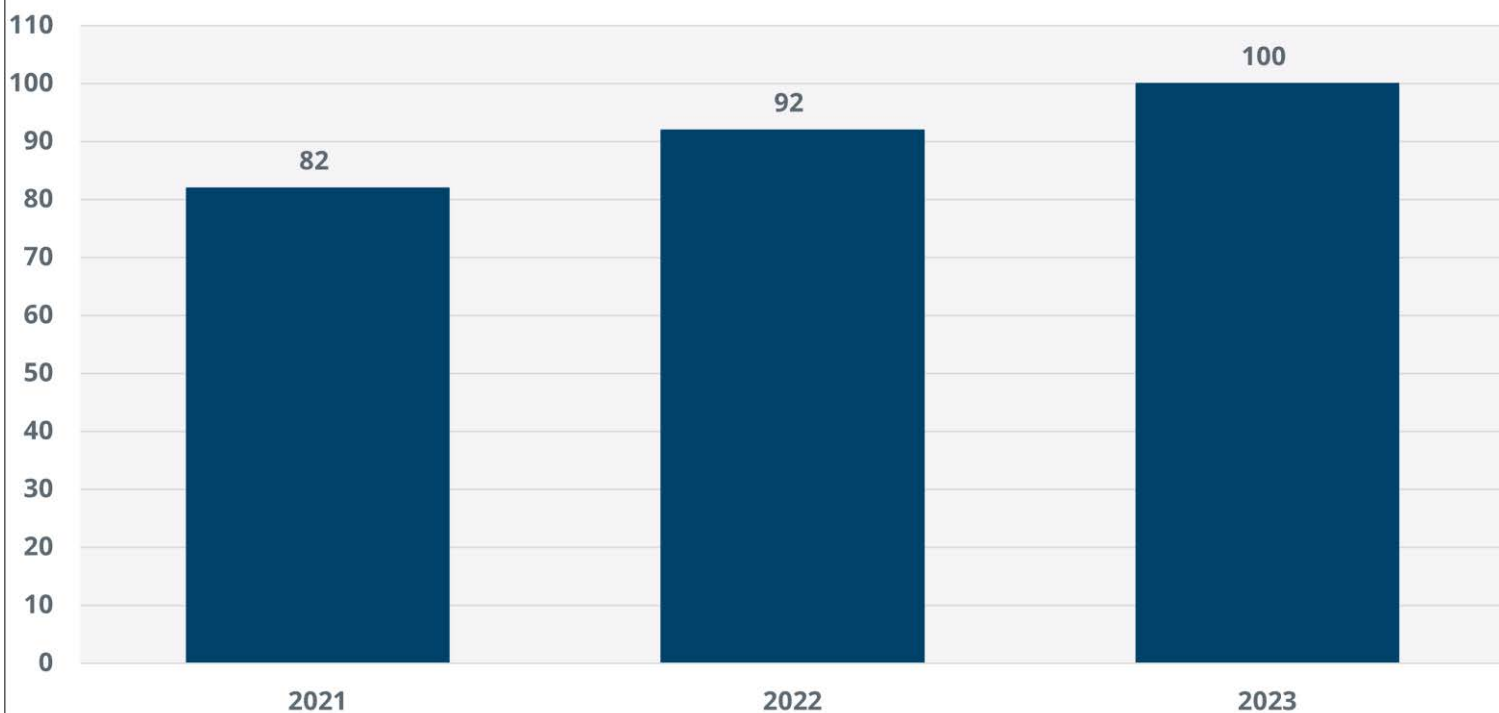
Crisis Intervention Training

The Chandler Police Department began sending personnel to Crisis Intervention Team (CIT) training in 2004 and became a member of the East Valley CIT Program Collaboration in 2015. This collaboration, involving East Valley police and fire agencies, the National Alliance on Mental Illness (NAMI), CIT International, and Mercy Care, was established to expand training opportunities for law enforcement and other public safety personnel such as Dispatch, Detention, Fire, and medical staff. The collaboration aims to enhance partnerships and increase awareness of mental illness, emphasizing the shared responsibility of serving our communities.

The CIT program is a community partnership that brings together law enforcement, behavioral health and addiction professionals, individuals with lived experience in these areas, and their families. One of its primary goals is to improve community responses to mental health crises. During the week-long training, attendees learn about common mental health conditions, available resources in Maricopa County, and effective response strategies for individuals in crisis.

Crisis Intervention Team Certified Sworn

Jan. 1, 2021 - Dec. 31, 2023



2023 Use of Force Snapshot

1%

ALL ARRESTS INVOLVING USE OF FORCE

73%

INCIDENTS WITH EMOTIONALLY DISTURBED OR IMPAIRED SUBJECT

39%

INCIDENTS WITH LOW LEVEL FORCE

61%

INCIDENTS WITH INTERMEDIATE LEVEL FORCE

25%

USE OF FORCE ENCOUNTERS INVOLVING DOMESTIC VIOLENCE





Use of Less Lethal Weapons 2023 Statistics

158 Total
Applications of Force

27 Conducted Electronic
Weapons (CEW) Deployments

7 Sage Gun
Deployments

2 Pepper Ball Deployments



OUR MISSION

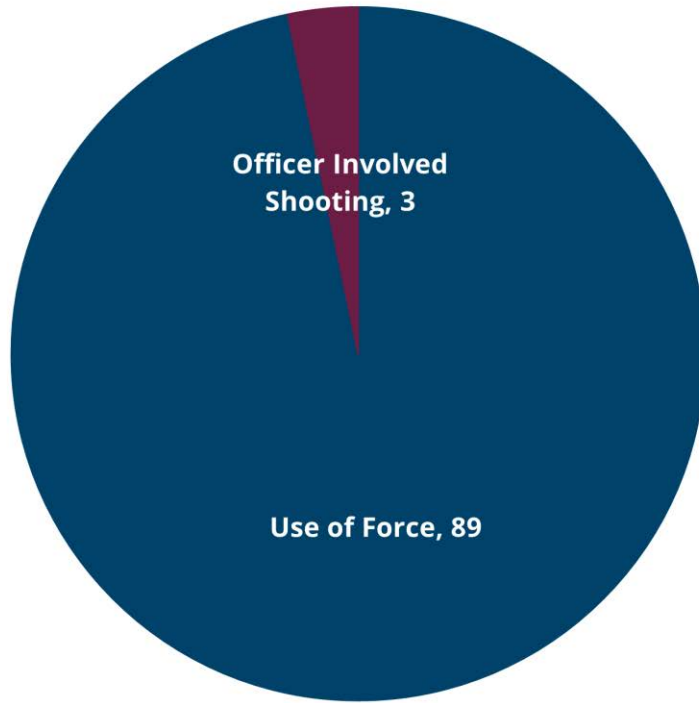
To Provide a Safe Community Where People Can Live, Work, and Thrive.



2023 Use of Force Report

Officer Involved Shootings & Use of Force

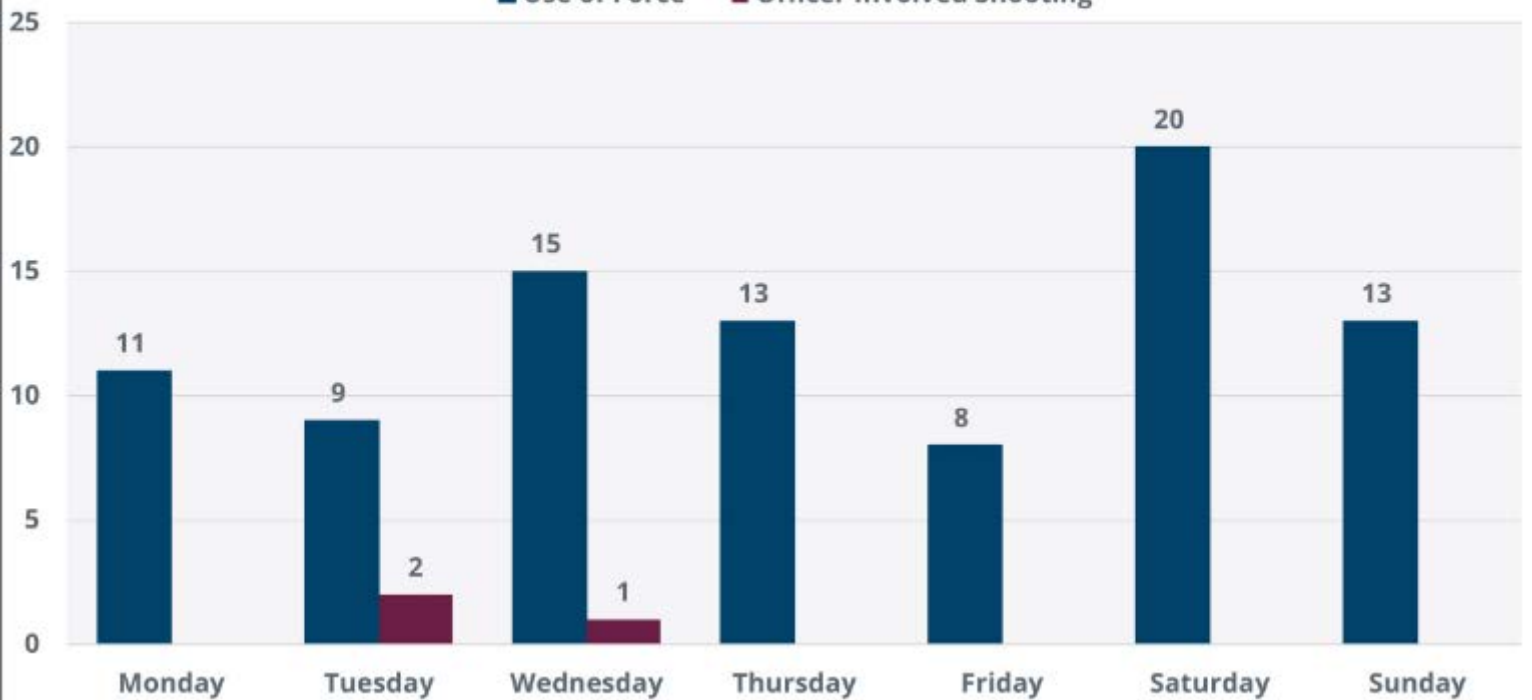
Jan. 1, 2023 - Dec. 31, 2023



Day of the Week

Jan. 1 - Dec. 31, 2023

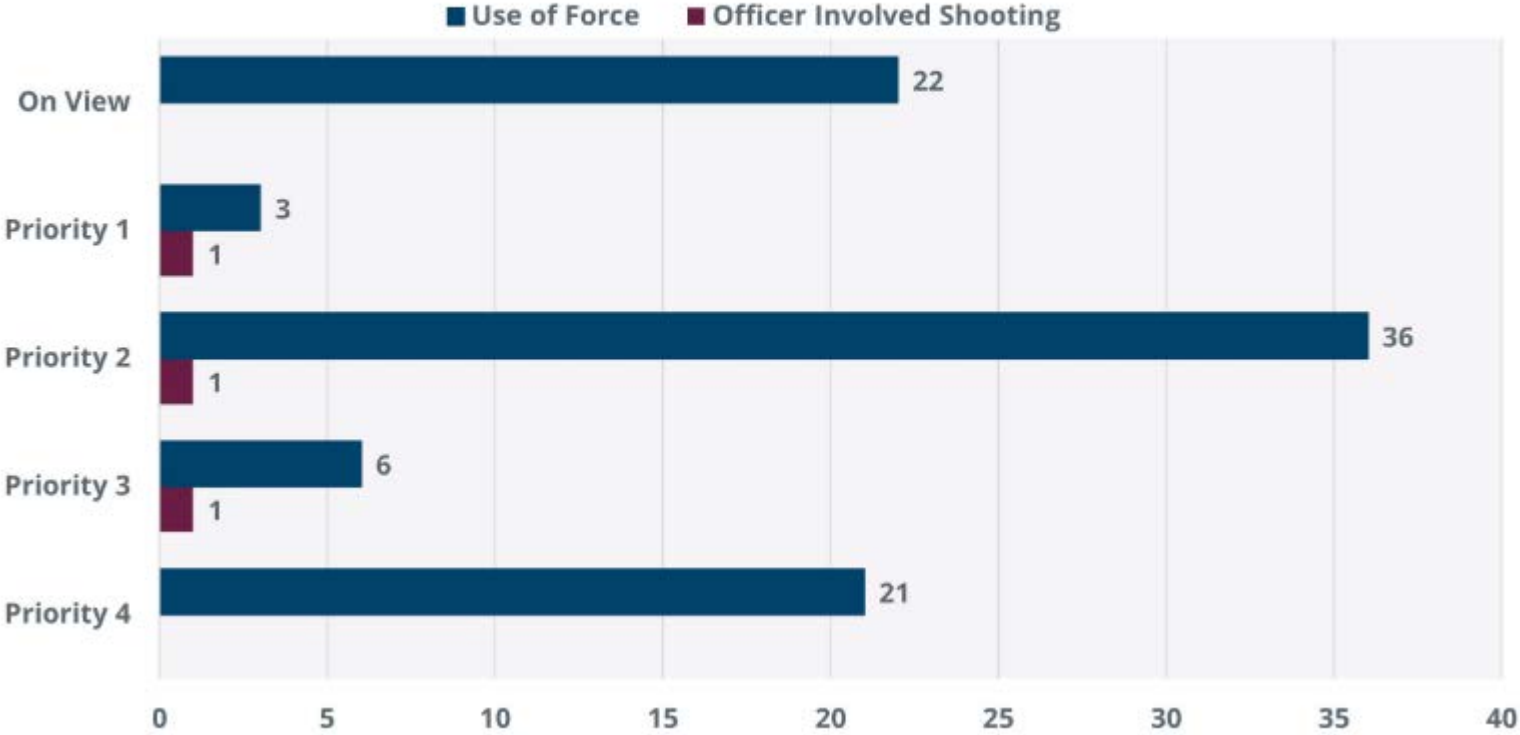
■ Use of Force ■ Officer Involved Shooting



2023 Use of Force Report

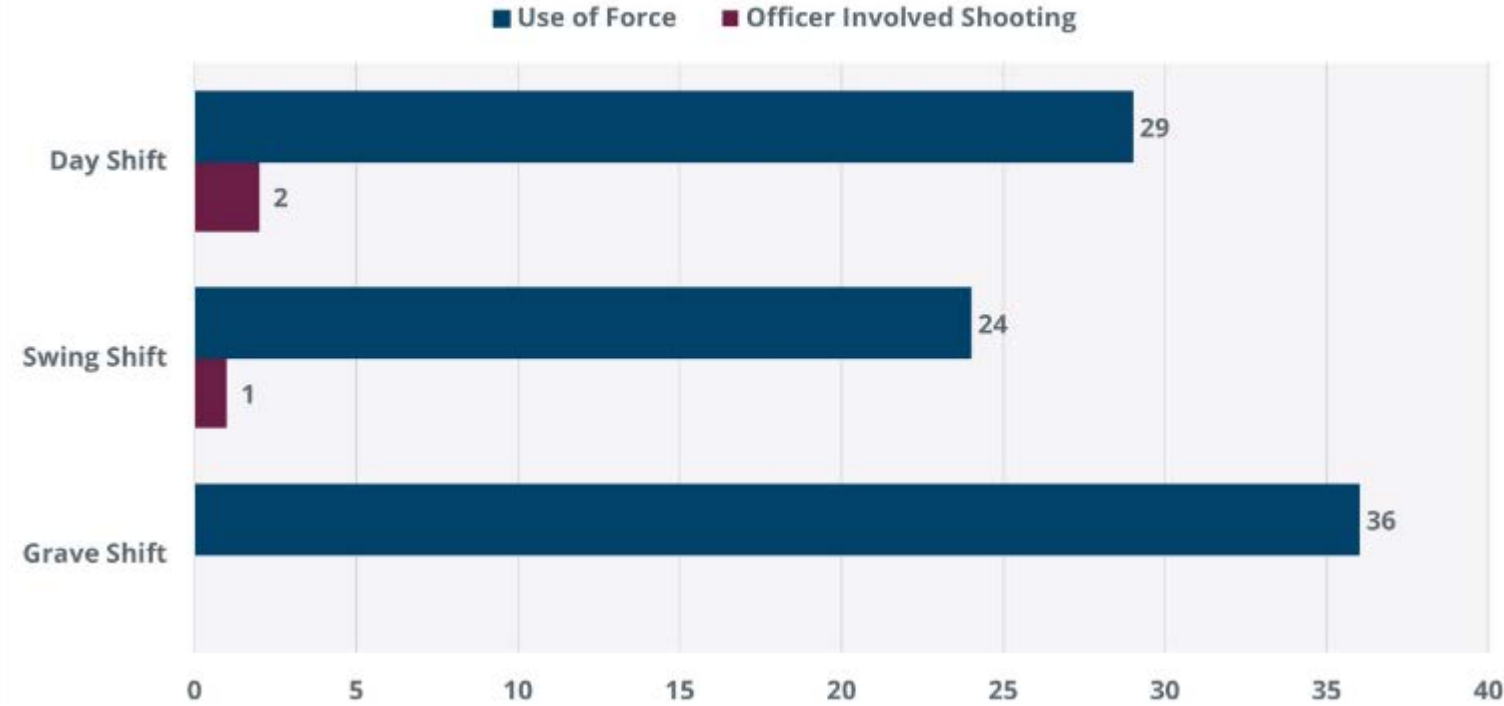
Priority Radio Calls

Jan. 1 - Dec. 31, 2023

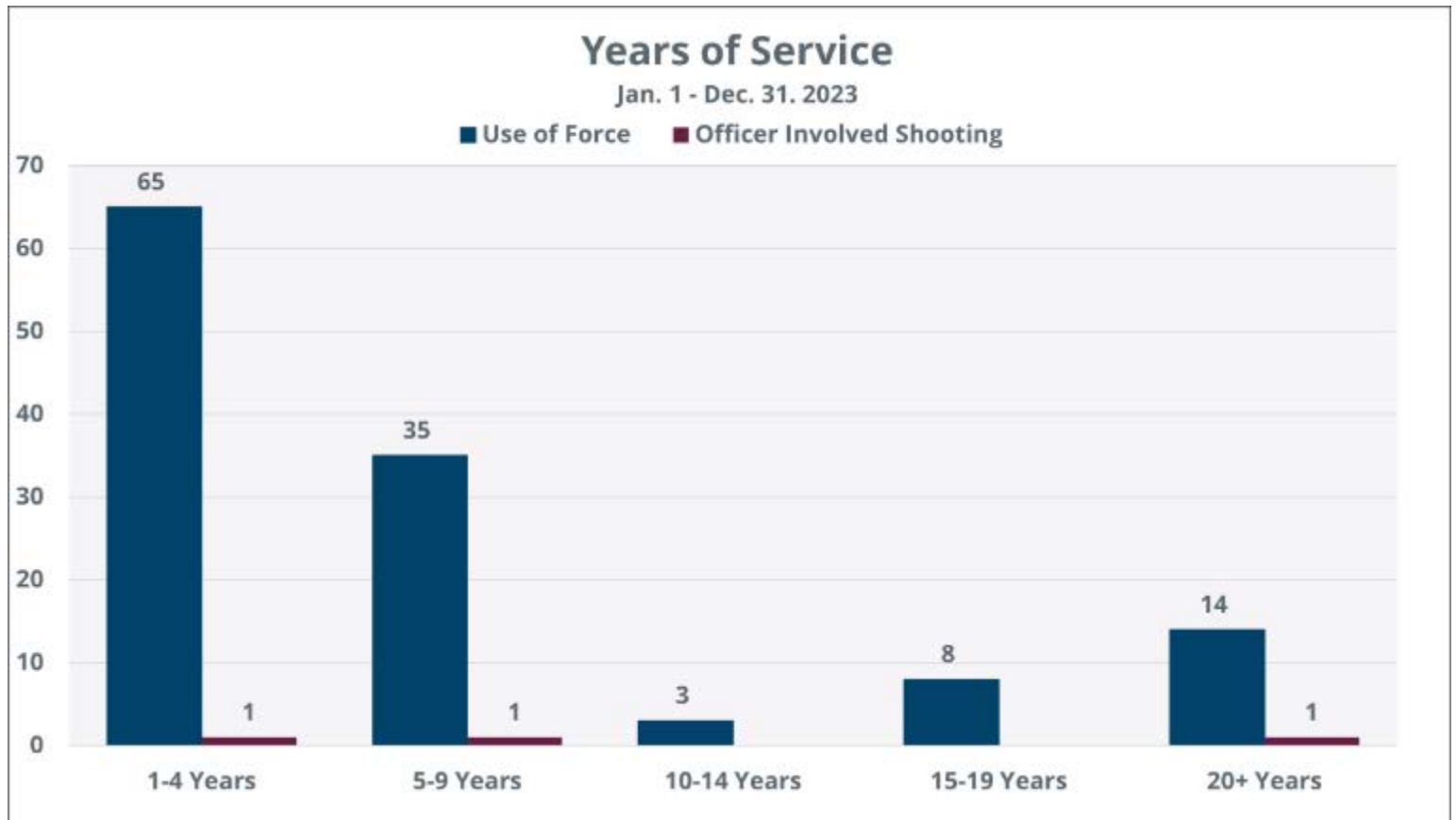
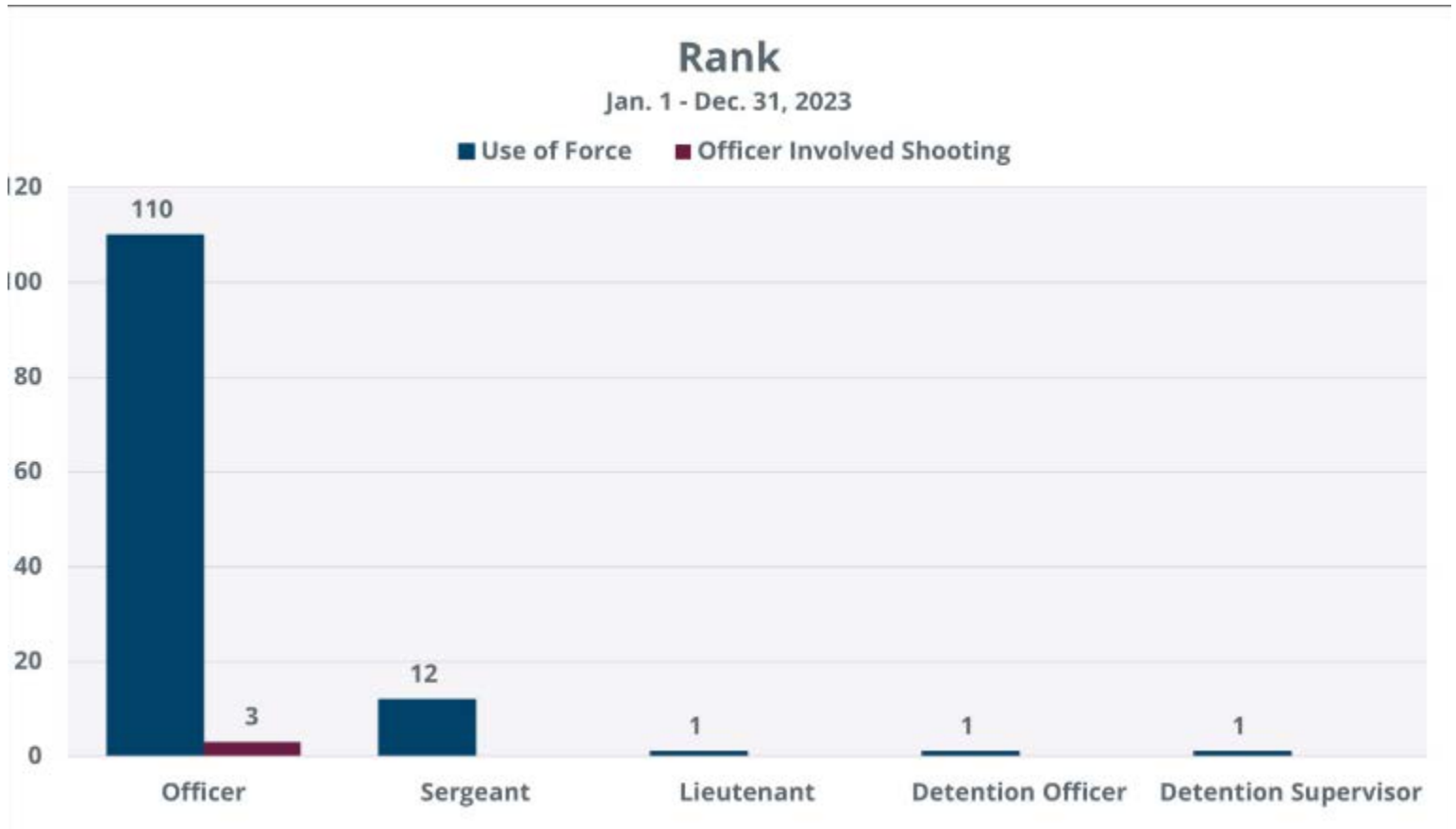


Shift

Jan. 1 - Dec. 31, 2023



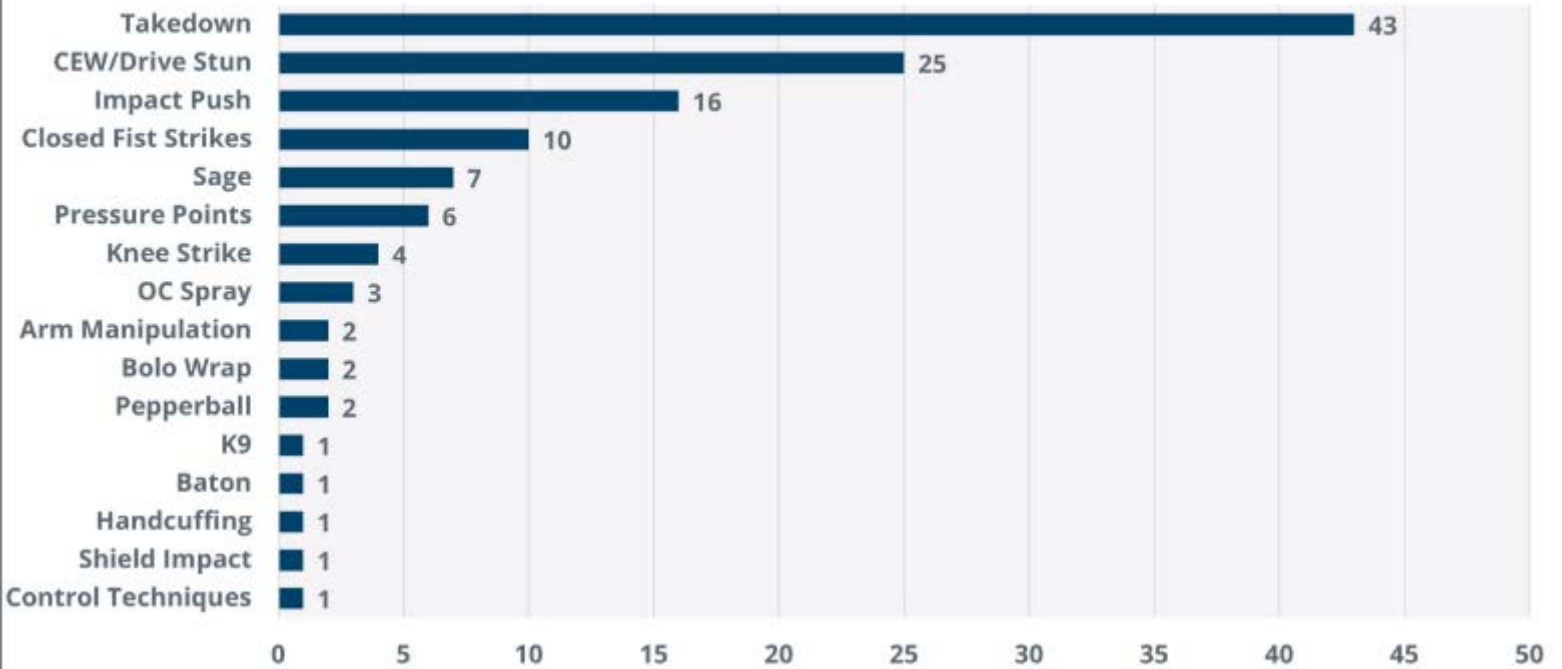
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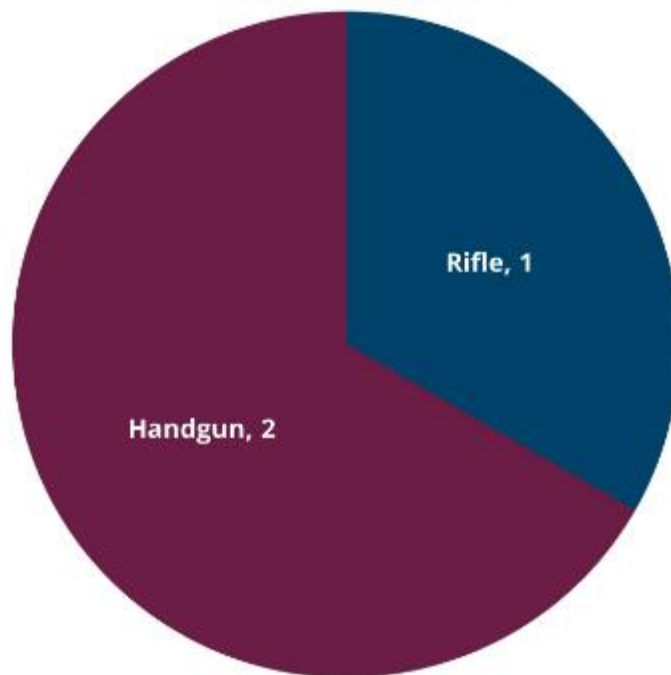
Type of Force Used by Officer

Jan. 1 - Dec. 31, 2023



OIS Type of Firearm Used by Officer

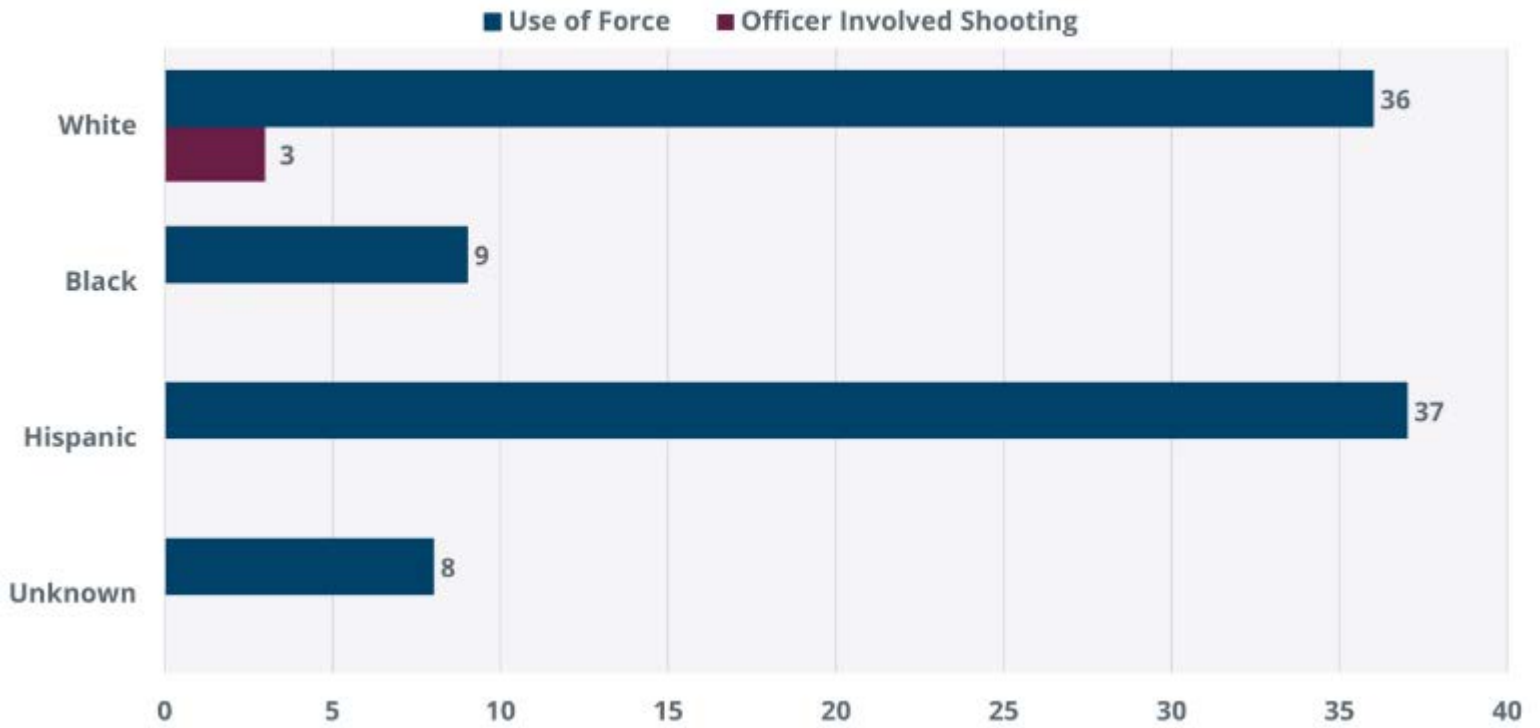
Jan. 1 - Dec. 31, 2023



2023 Use of Force Report

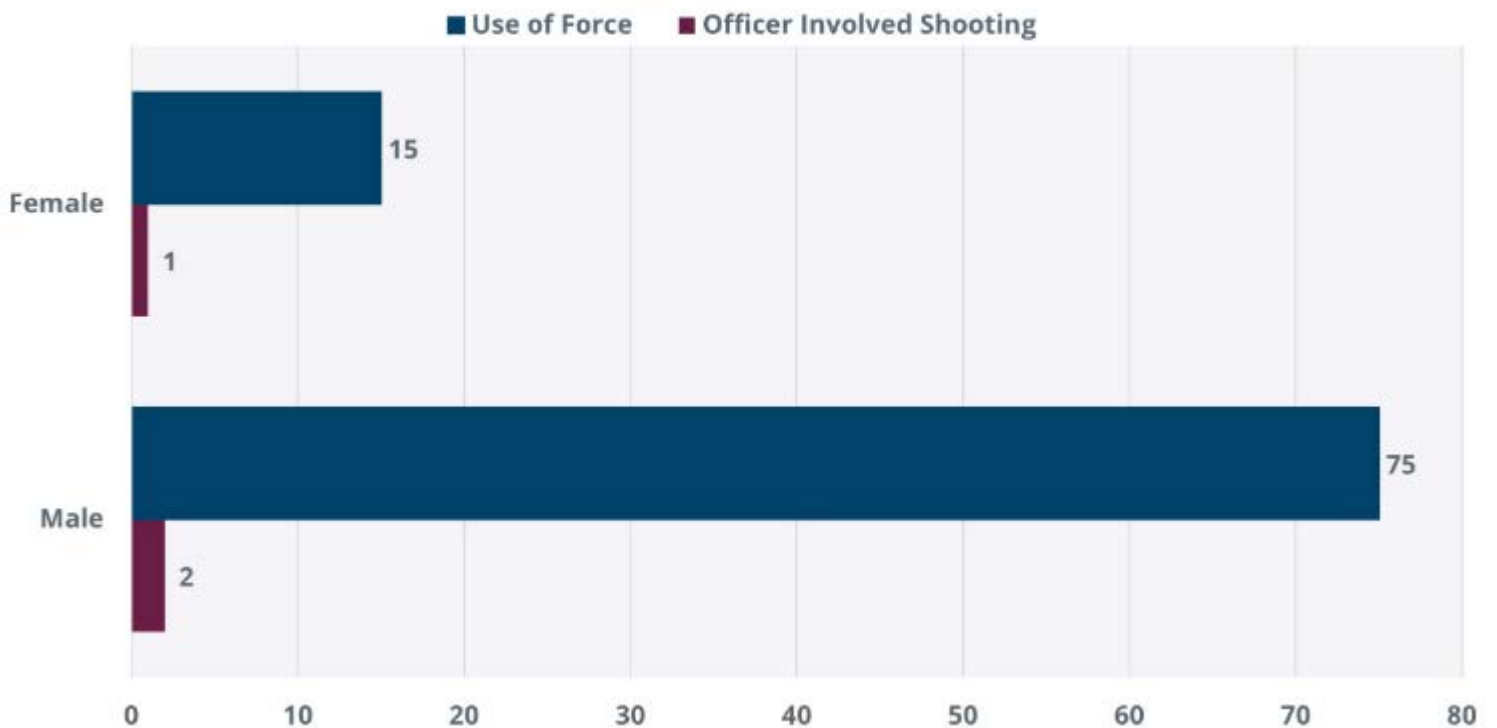
Subject Race

Jan. 1 - Dec. 31, 2023



Subject Gender

Jan. 1 - Dec. 31, 2023



2023 Use of Force Report

Training and Programs

Enhanced De-escalation Training/CIT Training

Improved decision-making training and CIT personnel have been credited with resolving crisis situations and mental health pickups on patrol. Current procedure focuses on providing a CIT officer on any mental health pickup or crisis related situations when available. These officers have attended and successfully completed a 40-hour training course dealing with people in crisis.

Pepper Ball Pilot Program

This program was launched in 2023 after receiving State funding. It is intended to test a less-lethal compliance tool that can be deployed at a distance greater than 20 feet and does not cause significant bodily injury.

Behavioral Health Unit

The Behavioral Health Unit was established in late 2023 with specially trained and equipped officers committed to safety, understanding, and compassion when working with persons experiencing mental health, behavioral health, and substance abuse crises.

Use of Force Review Board

The Chandler Police Department began to utilize the Use of Force Review Board in 2008 to ensure the proper documentation of all applications of force, evaluate those applications for adherence to established policy, and determine any additional training needs. It continues to provide department members with a fair examination of each incident and their decision to apply force.



Use of Force Reviews

It is the policy of this department that officers hold the highest regard for the sanctity of human life and liberty of all persons and that no unnecessary or unreasonable force shall be used. Use of force incidents, at a minimum, are reviewed by the involved officer's chain of command, and by two separate use of force review boards; an internal board staffed by department employees and an external board comprised of community members appointed by the Mayor. In each incident, the officer's actions are scrutinized using case law, department policy, and best practices in policing. Use of Force Reviews can be viewed at [Use of Force Reviews – Chandler Police Department Open Data \(chandlerpd.com\)](https://chandlerpd.com/open-data)

